

O/o Sr.GM(MPLS)
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No.:1-1/2009-LC/pt III.

Dated: 15.07.2014

To

All Chief General Manager,
Telecom Circles/Metro Districts

Sub.: Delegation of Tvaritplus activities to field units so as to expedite commissioning of MPLS Circuits -reg.

The time taken by MPLS NOC w.r.t provisioning of MPLS circuits is much more in the recent past and causing dissatisfaction among the EB Customers and field units. Of late, after the augmentation of Edge ports, the quantum of daily circuit provisioning has increased substantially, which MPLS NOC is not able to keep pace with its limited resources. Even though the best efforts are being put from MPLS NOC, still provisioning delays are more than two days.

In order to expedite the commissioning of links in Tvaritplus and in order to overcome the limitations of NOC w.r.t routing of advice notes pertaining to MPLS,CDMA,WiMAX,VPNoBB, the competent authority approved the delegation of certain Tvaritplus work to field units from MPLS NOC so that field units can effectively update the system for timely billing of the circuits. Username/Password for each node is created for this purpose and mailed to the node in-charge the full details of procedure for updation is available on Tvaritplus portal. The new username/password is to be exclusively used for entering field work and date of commissioning so that billing of these circuits can take place in time and same username can be used to complete all the pending works w.r.t MPLS,CDMA,WiMAX,VPNoBB etc. which are unattended for longtime.MPLS NOC does not have any information w.r.t WiMAX, CDMA,VPNoBB and hence cannot update the same in Tvaritplus whereas field units have information of these circuits and update the same.

The field units can contact MPLS NOC, Bangalore in case of any difficulty faced by them with regard to the said subject.


(Sanjeev Agrawal)
Sr. General Manager (MPLS)

Copy to:-

1. The CGM, STR, Chennai.
2. Sr. GM MPLS, STR, Bangalore
3. GMM,STR ,Bangalore